

**APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER**

NORVERGENCE, INC.

ATTACHMENT B

APPENDICES A, B, and C

Standard Questions for Applicants Seeking Local Exchange Service Authority

1. Is your company seeking any waivers or variances of certain Commission rules and regulations in this proceeding that pertain to local exchange service? Please provide evidence as to why your company is seeking any waiver or variance. **Yes. See Attachment A.**
2. Will your company comply with 83 Illinois Administrative Code Part 772, Pay-Per-Call Services, including Part 772.55(a)(1), Billing and Part 772.100(d) Notices? **Yes.**
3. Will your company comply with 83 Illinois Administrative Code Part 705, Preservation of Records of Telephone Utilities? **Yes.**
4. Will your company abide by 83 Illinois Administrative Code Part 735, "Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Telephone Utilities in the State of Illinois"? **Yes.**
5. Will your company abide by 83 Illinois Administrative Code Part 732, "Customer Credits"? **Yes.**
6. Who will provide customer repair service for your company? **The company contracts with the underlying carriers for service and repairs.**
7. How many people does the company employ? **The company has a staff of approximately 200 people.**
8. Will your company meet the requirements as they pertain to the Telephone Assistance Programs imposed by Sections 13.301 and 13.301.1 of the Illinois Public Utilities Act and 83 Illinois Administrative Code Part 757? **Yes.**
9. Will your company solicit, collect, and remit the voluntary contributions from its telephone subscribers to support the Telephone Assistance Programs? **Yes.**
10. Does your company plan on filing to become an Eligible Telecommunications Carrier? **No.**
11. Does the company realize that it will not be able to receive any of the federal reimbursements for the Lifeline and Link Up Programs if it is not an eligible carrier? **Yes.**
12. Will your company offer all of the waivers associated with the Universal Telephone Service Assistance Programs (UTSAP)? **Yes.**
13. Will your company abide by the regulations as prescribed in 83 Illinois Administrative Code Part 755, "Telecommunications Access for Persons with Disabilities," 83 Illinois Administrative Code Part 756 "Telecommunications Relay Service," and Sections 13-703 of the Illinois Public Utilities Act? **Yes.**
14. Will the company's billing system be able to distinguish between resale and facilities based service for the collection of the ITAC line charge? **Yes**

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15. Has your company signed and returned the Universal Telephone Assistance Corporation ("UTAC") and the Illinois Telecommunications Access Corporation ("ITAC") to Commission staff? **See Attachment H.**
16. How does your company plan to solicit customers once it begins to provide local service?
Through an established network of commissioned dealer/agents of existing businesses throughout the community.
17. Has your company provided service under any other name? **No.**
18. Have any complaints or judgments been levied against the company? (Instate, out-of-state, or FCC). **No.**

9-1-1 Questions for Applicants Seeking Local Exchange Service Authority

1. Will your company ensure that 911 traffic is handled in accordance with the 83 Illinois Administrative Code Part 725 and the Emergency Telephone System Act? **Yes**
2. Will your company contact and establish a working relationship with the 911 systems when you begin to provide local telephone service? **Company will work through its underlying carrier in coordinating with the 911 systems.**
3. Will your company coordinate with the incumbent LEC(s) and local 911 systems to provide transparent service for your local exchange customers? **Yes**
4. Who will be responsible for building and maintaining the 911 database for your local exchange customers? **The company will contract with its underlying carrier for all 911 database work and maintenance.**
5. How often will your company update the 911 database with customer information? **Daily unless no orders for service are received on a given day.**
6. Will your company's billing system have the ability to distinguish between facilities based and resale for the collection of the 911 surcharge? **Yes.**
7. Does your company have procedures for the transitioning of the 911 surcharge collection and disbursement to the local 911 system? **Yes**
8. Will your company's proposal require any network changes to any of the 911 systems? **No.**
9. Will your company be able to meet the requirements specified under Part 725.500(o) and 725.620(b) for the installation of call boxes? **The company will meet these requirements if the underlying carrier is in compliance.**
10. Does your company plan to file for a waiver of Part 725.500(o) and 725.620(b) in the future? **Only if required due to non-compliance by the underlying carrier or waivers requested by the underlying carrier.**

Financial Questions for Applicants Seeking Local Exchange Service Authority

1. Answer if requesting waiver of Part 710) What circumstances warrant a departure from the prescribed Uniform System of Accounts (“USOA”)? **See Attachment A, Waivers.**
2. Will records be maintained in accordance with Generally Accepted Accounting Principles (“GAAP”)? **Yes.**
3. Will applicants accounting system provide an equivalent portrayal of operating results and financial condition as the USOA? **Yes**
4. Will applicants accounting procedures maintain or improve uniformity in substantive results as among similar telecommunications companies? **Yes**
5. Will applicant maintain its records in sufficient detail to facilitate the calculation of all applicable taxes? **Yes**
6. Does the accounting system currently in use by applicant provide sufficiently detailed data for the preparation of Illinois Gross Receipts Tax returns? What specific accounts or sub-accounts provide this data? **Yes**
7. If a waiver of Part 710 is granted, will applicant provide annual audited statements or all periods subsequent to granting of the waiver? **Applicant does not routinely audit state specific financial data in the normal course of business. Therefore, Applicant requests that in lieu of audited Illinois specific financial data, Applicant be permitted to submit Illinois financial data with an officer’s notarized verification of the financial data.**
8. Does applicant agree that the requested waiver of Part 710 will not excuse it from compliance with future Commission rules or amendments to Part 710 otherwise applicable to the Company? **Yes.**
9. Please attach a copy of applicant’s chart of accounts. **See Attachment G.**